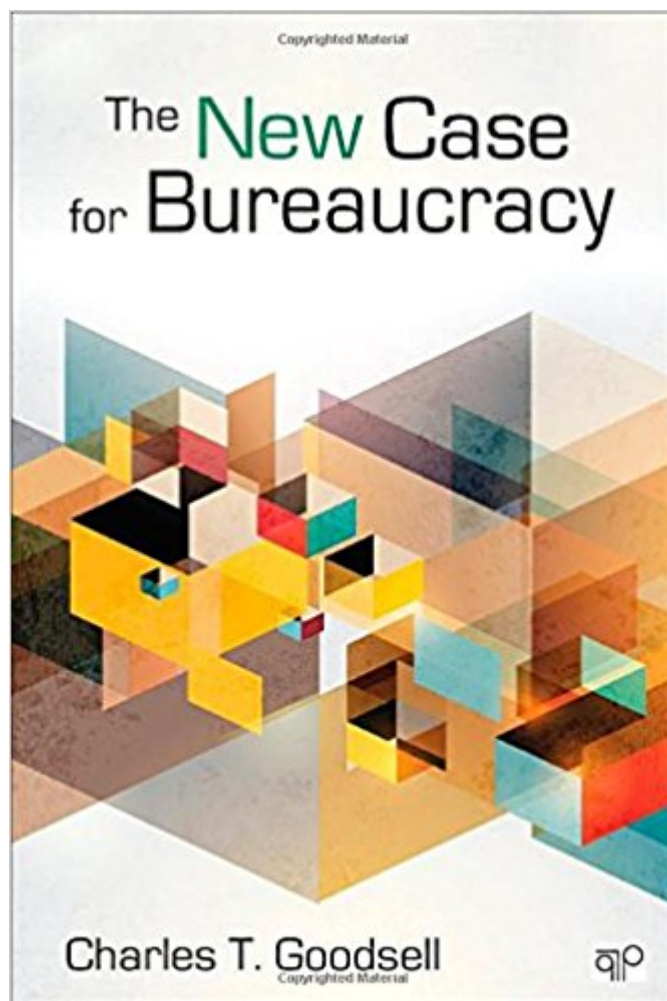


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# The New Case For Bureaucracy



## Synopsis

Charles Goodsell has long taken the position that U.S. bureaucracy is neither a generalized failure nor sinkhole of waste as mythologized by anti-government ideologues. Rather, it is one of the most effective and innovative sets of administrative institutions of any government in the world today. Indispensable to our democracy, it keeps government reliable and dependable to the citizens it serves. However, 'The New Case for Bureaucracy' goes beyond empirically verifying its quality. Now an extended essay, written in a conversational tone, Goodsell expects readers to form their own judgments.

## Book Information

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## Customer Reviews

"Charles Goodsell has a gift for telling the story of public bureaucracies. This book is no exception. The New Case for Bureaucracy, weaves together contemporary examples of bureaucracy in action and emergent research on the context of public administration to facilitate a spirited discourse on the relevance, legitimacy, and impact of public bureaucracies and the individuals who serve in public agencies today." -- Maja Husar Holmes "Goodsell debunks pejorative bureaucratic myths about governance at the national, state, and local levels by placing them under an intellectual and pragmatic microscope. At a time when Congress and elected officials have the lowest approval ratings in history, Goodsell expertly examines the new bureaucratic realities with a focus on the earned trust in public servants who wisely use their administrative discretion to ensure the institutions of government are responsive to the demands of the citizenry; while ensuring their

capacity to function are preserved and protected. His new case for bureaucracy is a must read for those who desire to know the truth about our valued public servants." -- William M. Haraway III "The book's primary strength is the force of the argument put forth by the author in support of the U.S. bureaucracy. Since many of my students will go on to public careers, this book provides them with a strong positive argument for their future careers. It also does a great job of debunking the myths with data and analysis." -- Mark Morris "This book is one of the few that expressly takes on the myths of bureaucracy. With greater conservatism in Congress and in the media, these myths have received enough attention to be seen as truths to a significant portion of the American public; even some political science textbooks propagate the myths. Dr. Goodsell's book counters those stereotypes by using empirical data to argue for the bureaucracy and the critical role that administrators play in the American political system." -- Kimberly Nelson

Charles T. Goodsell is Professor Emeritus of Public Administration at the Center for Public Administration and Policy at Virginia Tech in Blacksburg. His previous books on public administration are *Mission Mystique* (2011), *The Case for Bureaucracy* (1983, 1985, 1994, 2004), *Public Administration Illuminated and Inspired by the Arts* (co-edited, 1995), *The Public Encounter* (edited, 1981), and *Administration of A Revolution* (1965). Other works include *The American Statehouse* (2001), *The Social Meaning of Civic Space* (1988), and *American Corporations and Peruvian Politics* (1974). He has lectured and spoken on bureaucracy throughout the United States and in Canada, Mexico, Britain, Australia, and China.

Great book examining how the bureaucracy in the U.S. provides services, represents the demographics it serves, and is filled with great people. The only issue I have with with the book is that Goodsell does cherry-pick (Texas Shooter Fallacy) his examples in order to prove his point. His arguments should be taken into consideration along with the tenants of New Public Management style (since this book was written in response to it) to get an overall picture of the theories guiding public administration in the U.S.

Used this for class last semester and I loved it. It broke things down for those of us in our first PA course. It was heavily theory-based, which sometimes got monotonous (because theory is boring to me), but I loved that the book was easy to understand 99% of the time. Great choice.

I had to read this for school and I think it would be more interesting to someone who hasn't been

studying this stuff for awhile. But it is an unconventional perspective which makes it compelling

Great

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